

As part of its activities and in line with its principles, **3R Energia s.r.l.** aims to continuously identify and meet the needs of its stakeholders, with a focus on constantly improving its products and processes, as well as consolidating and expanding its position within the reference market.

Through the issuance of this Policy, the Top Management of **3R Energia s.r.l.** formally commits to ensure the continuous satisfaction of its customers in delivering the provided services, by applying a Quality Management System compliant with UNI EN ISO 9001:2015, oriented towards the constant improvement of business processes.

In defining its Quality Policy, the Management of 3R Energia s.r.l. has established the following general objectives:

- To understand and consistently meet the needs of its customers;
- To achieve a high level of reliability, safety, and cost-effectiveness of the provided services, fully complying with contractual requirements, laws, regulations, and applicable standards;
- To continually consolidate and develop the professionalism of its human resources, fostering mutual trust and satisfaction, while enhancing its market image;
- To ensure proper and effective management of all activities influencing the quality of the provided services, documenting and appropriately storing these activities;
- To optimize the management of internal processes and the use of available resources to ensure their ongoing adequacy, suitability, and potential for increased efficiency;
- To plan and ensure the constant review and improvement of the Quality Management System and, consequently, the effectiveness of the related implementation processes.

The Management of **3R Energia s.r.l.** is committed to disseminate its Quality Policy both internally and externally, ensuring that its principles are shared, understood, and upheld by employees, collaborators, and all interested parties.

Costa Volpino (BG), November 28, 2024

The General Management

A handwritten signature in black ink, appearing to read 'Luca Ricca', is written over a horizontal line.